



QUALITY POLICY

I.M.C. S.p.A., manufacturer of parts through cold stamping and assembly in automotive field, has always undertaken to keep quality management system active, in order to ensure defective parts prevention and variability reduction, by means of continuous improvement.

Strongly customer-oriented, IMC has defined and implemented its market strategy to identify customers' needs and demands and to correctly define and describe the qualifying performances of offered services. In accordance with these principles, the Board of Directors promotes all necessary actions so that processes and activities take to the achievement of the following goals:

- ✓ Aiming at the highest product quality, thus zero defective parts, through suitable working processes and adequate control activities in all production phases;
- ✓ Ensure excellent service level, as for delivery punctuality and flexibility about requests;
- ✓ Supervise and ensure that the binding requirements are known, identified, defined and met;
- ✓ Utmost attention for cost reduction and wastes elimination;
- ✓ Carry out production activities with due regard to product and means safety, to minimize risks for employees, customers, users and environment;
- ✓ Development of company activities as for production capacity, efficiency and profitability;
- ✓ Create collaborative and motivational working environment by developing awareness of safety, environment protection and professional enrichment of human resources.

The Board of Directors undertakes to promote understanding and spreading of Quality Policy among the whole internal and external staff.

If necessary, the Quality Policy is revised and updated during review by the Board of Directors.

I.M.C. S.p.A.
Board of Directors